What this guide is about

What to do first

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When someone dies, there are certain things that

What to do first

When someone dies, there are some things that need to be done straight away.

If someone dies at home and their death was expected

If someone dies at home unexpectedly, 999

coroner

coroner

To register a death, the registrar will need you to tell them:

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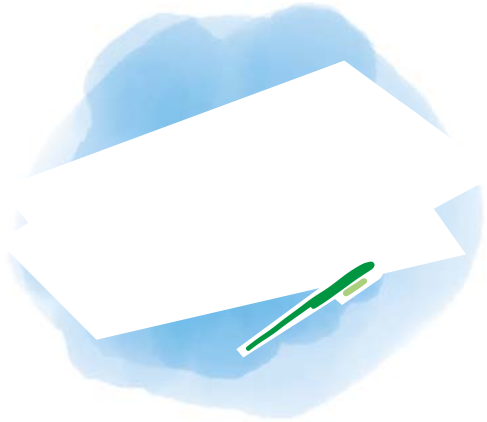
, , **www.gov.uk/register-offices**

If you have them, you could also bring the person's:

The registrar will give you some documents:

Good to know



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If you were acting for the person as an attorney

The person who's died might have left funeral instructions in their will or in a letter of wishes. A letter of wishes isn't legally binding – but it's a good way for someone to make their preferences known.

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Probate is the legal process of administering the money, property and possessions – known as the estate – of the person who's died.

www.gov.uk/government/collections/probate-forms

www.apply-for-probate.service.gov.uk/start-eligibility.

Gladys contacted her local Age UK for advice about financial help after Henry's death.

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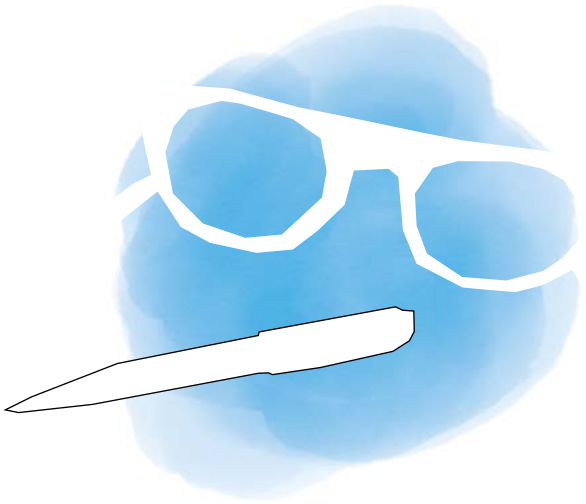
If your spouse or civil partner has died, you might be entitled to certain benefits to help make things a bit easier.

Next steps



Means-tested benefits

Pension Credit

www.gov.uk/pension-credit-calculator.

Housing Benefit

Council Tax Reduction

Next steps

Bereavement

Age UK Advice: 0800 169 65 65

www.ageuk.org.uk

0300 303 44 98

www.agecymru.org.uk

0808 808 7575

www.ageni.org

0800 124 4222

www.agescotland.org.uk

www.ataloss.org

020 7089 6403 (0800 082 1230
)
www.thebereavementregister.org.uk

0800 085 2463

0808 808 1677
www.cruse.org.uk

Death Notification Service

www.deathnotificationservice.co.uk

0300 790 6801

www.gov.uk
www.gov.uk/tell-us-once

NI Direct
www.nidirect.gov.uk

0300 303 0648
03300 160 051
www.gov.uk/government/organisations/hm-courts-and-tribunals-service
www.gov.uk/government/collections/court-and-tribunal-forms

HM Passport Office

0300 222 0000
www.gov.uk/government/organisations/hm-passport-office

0300 123 1072
www.gov.uk/government/organisations/hm-revenue-customs/contact/probate-and-inheritance-tax-enquiries

Probate Office
0300 200 7812

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020 7269 1900
www.hta.gov.uk

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0800 055 6688
www.gov.uk/contact-jobcentre-plus

www.lawsociety.org.uk/public/for-public-visitors

h , h **Law Society of Northern Ireland**
www.lawsoc-ni.org

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h h ,
www.lifeledger.com

h h .
0121 711 1343
www.nafd.org.uk

0800 0246 121
www.thenbs.org

Office of Care and Protection

We hope you found this guide helpful. When times are tough, it's so important to get some support. Did you know you could help us reach someone else who needs a little help? Here's how:

1

www.ageuk.org.uk/readers-panel.

2

0800 169 8787

www.ageuk.org.uk/donate.

3

www.ageuk.org.uk/volunteer.

4

www.ageuk.org.uk/campaigns.

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0800 169 65 65